

VAT compliance for online merchants



In case IOSS is not applicable on (some of) your sales to Germany, you will have to register in Germany for VAT purposes with subsequent filing obligations (monthly and annual VAT returns) For this purpose, we offer an attractive overall compliance package which includes the following:



VAT registration

 We will collect the necessary documents and information from you and review the documents provided. Afterwards, we will prepare and file the registration forms and an explanatory letter with the tax office.



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Onboarding Memo

 We will provide you with important information on German VAT filing obligations, deadlines, VAT rates, tax audits, invoicing requirement etc.

VAT Returns

- We will prepare and submit the monthly and annual VAT returns on your behalf. You will be asked to upload the sales carried out in Germany in a pre-defined format onto our online collaboration platform "Sightline".
- Based on the uploaded sales we will prepare the relevant VAT returns.



Communication with Tax Office

 As receiving agent we will forward any notifications and queries by the responsible tax office with a brief summary. Of course, we will gladly provide further support on required actions upon your request..

Payment of VAT

 We will provide you with all relevant details concerning the payment of VAT.



Legal Changes

 You will be informed on a regular basis through our VAT newsletters / newsflashes on important VAT changes.

Our prices are based on the number of parcels sent per year to customers in Germany. As the case may be, you may be obliged to apply both filing obligations at the same time, i.e. apply the Import One Stop Shop and file regular VAT returns in Germany. In this case, we offer a combined, reduced price. Please contact us to learn more.



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